



An Initiative of Knoxville Leadership Foundation

2019 Quick Referral Directory

*This is a list of numbers most frequently used in the
Compassion Coalition Connection Point Call Center and
does not include all resources in Knox County.*

318 N. Gay St., Suite 207 | Knoxville, TN 37917
865-251-1591

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www.compassioncoalition.org

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BURIAL ASSISTANCE

Knox County Burial Assistance - Funeral home must call 215-2350

CHILD ABUSE

Department of Children's Services - Child Protective Services 1-877-237-0004

CREDIT COUNSELING

CredAbility 522-2661

Operation Hope 474-9270

DISABILITY RESOURCES

Disability Resource Center 637-3666

SPARK (formerly ETTAC) 219-0130

Vocational Rehabilitation 594-6720

DOMESTIC VIOLENCE

Family Crisis Center (Helen Ross McNabb) - 24-Hour Line 637-8000

Family Justice Center 24Hour Line - One Stop 521-6336

Serenity Shelter 971-4673

YWCA 523-6126

ELDERLY

Adult Protective Services (DHS) - 1-888-277-8366 594-5685

Grandparents as Parents (CAC) 524-2786

Mobile Meals (CAC) 524-2786

Office on Aging (CAC)-2247 Western Ave (min. age 60) 524-2786

Relative Caregivers 376-3464

Samaritan Place (Catholic Charities) Emergency Shelter & Transitional 684-1880

Senior Citizens Information and Referral (CAC) 546-6262

EMPLOYMENT

A Hand Up For Women (Christian Women's Job Corp) 525-9696

Angelic Ministry Center (Christian Men's Job Corp) 523-8884

Between Jobs Ministry - Central Baptist Bearden (Call for appt.) 450-1000

Career Center, 2700 Middlebrook, Suite 100, 37921 594-5500

Vocational Rehabilitation 594-6720

Knox Area Urban League (KAUL) - Workforce Development 524-5511

FOOD

(ALPHABETICAL LIST OF FOOD PANTRIES)

Administration and Far West Hospitality - zip code area 37919	588-9200
Arlington Baptist Church- zip code area 37917	522-5189
Arrowhead Church of God of Prophecy - zip code area 37920	573-2000
Bethany Baptist Church- zip code area 37917.....	522-1004
Beaver Dam Baptist Church- zip code area 37938.....	922-2322
Beaver Ridge UMC- zip code area 37931	690-1060
Black Oak Heights Baptist Church- zip code area 37912.....	689-5397
Broadway Baptist Church- zip code area 37917	524-2575
Callahan Road Baptist Church - zip code area 37912	938-3410
Calvary Baptist Church - zip code area 37919	523-9419
Central UMC- zip code area 37917	524-1659
Children of God Ministries- zip code area 37921	544-1730
Cokesbury UMC- zip code area 37922	693-0353
Cornerstone Church of God- zip code area 37934.....	966-2300
Corryton Hospitality Pantry - zip code area 37921.....	687-8438
Crossroads Presbyterian/Halls Welfare Ministry - zip code area 37938	922-8412
Cumberland Baptist Church - zip code area 37921	584-9129
Dante Church of God - zip code area 37918.....	689-4829
East Knoxville Hospitality Pantry - zip code area 37914	522-3474
Emerald Ave. UMC - zip code area 37917	523-7150
Faith Lutheran Church - zip code area 37934.....	966-9626
Farragut Christian Church - zip code area 37934.....	966-5224
First Baptist Church - zip code area 37902.....	546-9661
First Presbyterian Church - zip code area 37902	546-2531
Fountain City Ministry Center - zip code area 37918	688-5000
Glenwood Baptist Church- zip code area 37849	938-2611
Good Samaritan Center - zip code area 37919.....	524-7842
Greater Warner Tabernacle AME Zion Church - zip code area 37914	524-8040
The Grove Church/Knoxville Free Food Market- zip code area 37938	922-0261
Halls Welfare Ministry/Crossroads Presbyterian - zip code area 37938	922-8412
Hardin Valley Community Free Will Baptist Church - zip code area 37932	670-4188
Harvest Food Pantry- zip code area 37917	637-1295
Immaculate Conception- zip code area 37902	522-1508
Immanuel Baptist Church - zip code area 37920.....	577-6396
Joyce Avenue Wesleyan Methodist Church- zip code area 37921	524-3937
Knox Area Rescue Ministries zip code area 37917	546-6363
Ladies of Charity - zip code area 37917	247-5790
Laurel Church of Christ - zip code area 37919.....	524-1122
Lincoln Park Baptist Church - zip code area 37917.....	687-5451
Lonsdale UMC- zip code area 37921	522-7257
Lost Sheep Ministries- zip code area 37917.....	688-9636
Love Kitchen & Pantry - zip code area 37915.....	971-4417
Macedonia UMC- zip code area 37914.....	523-6618
Middlebrook Pike UMC- zip code area 37909.....	690-8641
Montgomery Village Baptist Center- zip code area 37920	577-6244

Montgomery Village Ministry, Inc.- Zip code area 37920	577-5555
New Hope Baptist Church (2504 Cecil Ave.) - Zip code area 37917	688-5330
New Life UMC- zip code area 37924.....	546-5153
Park West Church of God- zip code area 37909	693-0144
Positively Living- zip code area 37917	525-1540
Powell UMC- zip code area 37849	938-2741
Roseberry Baptist Church- zip code area 37806.....	971-5836
South Knoxville Baptist Church- zip code area 37920	573-1973
South Knoxville Church of God- zip code area 37920.....	573-4141
South Knoxville Hospitality Pantry- zip code area 37920	577-9600
St. James' Episcopal Church- zip code area 37917	523-5687
Strawberry Plains UMC- zip code area 37871	933-8583
Trinity UMC- zip code area 37921	588-5763
Washington Pike UMC- zip code area 37917	523-0603
West End Church of Christ- zip code area 37923.....	693-0801
Western Heights Baptist Center- zip code area 37921	525-9068
Woodlawn Christian Church- zip code area 37920.....	573-6721

FOOD PANTRIES *(BY GEOGRAPHICAL LOCATION)*

NORTH FOOD PANTRIES

(31912, 37917, 37918, 37721, 37938)

Arlington Baptist Church (serves local area only 37917)..... 522-5189
 Thursday from 12-1pm, Call ahead to set up appointment and bring photo ID.

Arlington Church of Christ (serves all areas)..... 523-1764
 2206 Tecoma Drive, Knoxville 37917
 Monday - Thursday 8 - 12:30 pm, emergency assistance only, first come, first served.

Beaver Dam Baptist Church (serves all areas) 922-2322
 Pick-up location 4328 Emory Rd, Knoxville 37938 (near 37918, 37938, 37849)
 Last Tuesday of month from 5:30-6:30pm
 Photo ID required. They use Charity Check to verify.

Bethany Baptist Church (serves all areas) 522-1004
 908 Bluff Ave, Knoxville 37917
 Saturday from 10 am - 12 pm. Call to verify hours, offers emergency dry goods.

Black Oak Heights Baptist Church 689-5397
 Pick-up location 405 Black Oak Drive, 37912
 3rd Sunday of every month food given directly after service. Bring proof of address and attend service.

- Broadway Baptist Church (local area only) 524-2575 Laura Edwards**
815 North Broadway, Knoxville 37917
Call Wednesdays from 1:30-3pm to set up an appointment. Food is disbursed on Wednesday and clients must give the number in the family when calling, bring Social Security Card or Driver's License. May visit once every 6 months.
- Callahan Road Baptist Church (serves all areas) 938-3410**
1336 Callahan Road 37912
2nd Tuesday of the month from 5-6:30pm call for appointment.
- Central UMC (serves all areas) 524-1659**
201 East Third Ave, Knoxville 37917
Thursdays from 10am - 12pm. Bring Photo ID/Client may visit once every 60 days.
- Corryton Hospitality Pantry (Northeast Knox County) 687-8438**
Pick-up location 7815 Corryton Rd, Corryton 37721Pastor's Cell:865-924-2047
2nd & 4th Thursday from 9am-12pm. Offers a 3 days food supply and every 4th Thursday they provide USDA, must be verified eligible for this service.
- Emerald Ave. UMC (serves 37917 & 37921) 523-7150**
Pick-up location 1620 N. Central Ave Knoxville 37917
Monday, Wednesday from 10 - 11:30am. Must provide ID, name, address, number of adults & children in the home.
- Fountain City Ministry Center (serves 37918, 17, 12, 24, 38, 37849 & 37721).. 688-5000**
Central Baptist Church of Fountain City, 5364 N. Broadway, Knoxville 37918
Tuesday, Thursday and Friday on the 1st and 3rd week of the month from 2-4pm
Wednesday from 6-7 pm
Photo ID, Proof of residence and Social Security Card of all dependents required.
Eligible for food once per month. Bread, toiletries, detergent, diapers, personal hygiene and other items distributed as available.
- Halls Welfare Ministry (serves Halls community)922-7053 or 922-9412**
Pick-up location Crossroad Presbyterian Church, 4329 E. Emory Rd, Knoxville 37938
2nd Tuesday from 6-7 pm and 4th Saturday from 10-11 am
ID required and must live in Halls.
- Knox Area Rescue Ministries (serves all areas)..... 546-6363**
418 N. Broadway, Knoxville 37917
Monday, Wednesday from 10-11:30am. Must provide ID, name and address, number of adults and children in the household.
- Knoxville Free Food Market (serves 37918 & 37938)..... 922-0261**
The Grove Church (at Halls MS), 6709 Maynardville Pk, Halls
3rd Saturday from 10 am - 12 pm

- Ladies of Charity (serves all areas) 247-5790**
 120 Baxter Avenue, Knoxville 37917
 Monday-Saturday from 6:15am; 11:15pm; & 4:15pm & Sunday 7:15am and 5:15pm
- Metropolitan Community Church (serves all areas) 531-2539**
 7820 Redeemer Ln, Knoxville 37919
 Mondays, Thursdays, Fridays from 11am - 4pm. Call first.
- New Life Church of God 688-8711**
 1416 Breda Dr, Knoxville 37918
 Call for assistance on Tues or Thurs from 3 - 6 pm
 Proof of name, address, phone #, income, SS# and number in family
- Positively Living (serving 37917, 37918, 37919, 37921) 525-1540**
 1501 E. 5th Ave, Knoxville 37917
 Tuesdays, Thursdays & 4th Saturday 10am to 1pm. They must sign up to be a client, proof of being HIV + via the health dept. Call first.
- Powell UMC (serves 37949 zip code)..... 938-2741**
 Pick up location 323 W. Emory Rd, Powell 37849
 Monday-Friday from 9-10am and 3rd Saturday from 9-12. Proof of address required.
 Clients may visit once a month.
- Saint James' Episcopal Church (serves 37917, 12, 14, 15, 18, 19, 21) 523-5687**
 1101 N. Broadway, Knoxville 37917
 Open every other Saturday. Call for dates. Photo ID required.
- Washington Pike UMC 523-0603**
 2241 Washington Pike, Knoxville 37917
 Every Thursday from 9-11am. ID required

SOUTH FOOD PANTRIES (37920)

- Arrowhead Church of God of Prophecy (serves all areas)..... 573-2000**
 Pick-up location 3113 West John Sevier Hwy, 37920
 Wednesday, appointment necessary, Staff/Client prayer before leaving
- Immanuel Baptist Church 577-6396**
 306 Ogle Avenue, 37920
 Monday, Wednesday & Thursday from 8:30am - 4pm
 Need referral from CAC South Neighborhood Center
- South Knoxville Baptist Church (serves South Knoxville) 573-1973**
 Pick-up location 522 Sevier Ave, Knoxville, 37920
 Only following services on Sunday at noon and Wednesday at 7pm, they provide a hot meal. Call first, present ID and address verification. Client may visit once every 6 months.

- South Knoxville Church of God..... 573-4141
 5623 Magazine Rd. 37920
 Monday - Thursday from 9 am - 2 pm - Emergency box only
 Appointment required & call before coming. Must have proof of address & ID. May visit every 3 months.
- South Knoxville FISH Hospitality Pantry (serves South Knoxville) 577-9600
 Pick-up location Vestal UMC, 115 Ogle St, Knoxville 37920
 Wednesday & Friday from 10am-1pm.

- Woodlawn Christian Church (serves South Knoxville)..... 573-6721
 4339 Woodlawn Pike, Knoxville, 37920
 Monday - Friday from 9am - 4pm, referral from CAC South Neighborhood Center

DOWNTOWN (37901, 37902)

- First Baptist Church (serves all areas)..... 546-9661
 510 West Main Ave, Knoxville 37902
 1st Monday from 9am-1pm. Not required to call first for pick up.
- First Presbyterian Church (serves all areas) 546-2531
 620 State St, Knoxville 37902
 First Tuesday from 8:30-10:30am, first come, first served.
 Not required to call first for pick up / call FISH at 523-7900 to arrange delivery.
- Immaculate Conception (serves all areas)..... 522-1508
 414 W. Vine Ave, Knoxville 37902
 2nd Monday of the month from 8-11am. ID with current address. Not required to call first for pick-up /Call FISH at 523-7900 for delivery.

EAST FOOD PANTRIES (37914, 37915, 37924, 37871, 37806)

- East Knoxville FISH Hospitality Pantry (serves all areas) 522-3474
 Pick-up location St. Luke’s Episcopal, 600 S. Chestnut St., Knoxville 37914
 Monday & Wednesday from 10am-1pm
- Greater Warner Tabernacle AME Zion Church (serves local area only)..... 524-8040
 3800 Martin Luther King Ave 37914
 3rd & 4th Thursday from 4-6pm. Proof of residence, Photo ID. Call to verify hours.
- Love Kitchen & Pantry (serves all areas)..... 546-3248
 2418 Martin Luther King Jr. Blvd 37914
 Wed 1:30 doors open, lunch at 2pm, Photo ID and a number. Formula, Diapers, and toiletries on occasion.
- Macedonia UMC (serves all areas)..... 523-6618
 Pick-up location 4630 Holston Dr, Knoxville 37915. Call between 11am-2pm and Pick-Up 4:30-6pm. Emergency Food Bag. ID for everyone in the family for emergency food bags. Hot Meals Provided Wednesday at 1pm and Thursday at 4pm. Walk-ins welcome.

New Hope Baptist Church (serves East Knox) 688-5330
Pick-up location 2504 Cecil Ave. 37914
Monday and Thursday mornings. Please call first. Referrals preferred and verified.
Client may visit once every 6 months.

New Life UMC..... 546-5153
7921 Millertown Pike, Knoxville 37924
3rd Thursday from 5-6:30pm

Northwest Hospitality Pantry 971-4000
122 Scott Avenue 37924
4th Thursday from 10am - 1pm. Photo ID required, must complete an information card, client may visit once a month.

Roseberry Baptist ChurchSam Headrick at church office 933-3831
Pick-up location 2920 Roseberry Rd, Mascot 37806
Call on Monday,Tuesday & Wednesday from 8:30am-2pm to schedule pickup
Pick-up Wednesdays from 6-7pm

Strawberry Plains UMC (serves zip codes surrounding the church)..... 933-8583
Pick-up location 3173 W Old Andrew Johnson, 37871
1st & 3rd Thursday from 10-11am & 7-8pm. Photo ID required, emergency food during the week with a referral from an agency only. Grocery Sac is provided every other Saturday with fellowship time included. Emergency food is available Monday-Thursday from 9am-4pm.

WEST FOOD PANTRIES
(37909, 37916, 37919, 37921, 37922, 37923, 37931, 37932, 37934)

Administration and Far West Hospitality (serves all areas)..... 588-9200
800 Northshore Dr, Knoxville, 37919
3rd & 4th Thursday from 9am-5pm

Beaver Ridge UMC (serves Karns) 690-1060
Pick-up location 7753 Oak Ridge Hwy, Karns 37931
Mondays from 1 - 2pm. Client may visit once a month. Photo ID with address required.

Bread of Life - West Park Baptist Church, Modular B-2 (serves all areas) 690-0031
8833 Middlebrook Pike, 37923 (breadoflife@westparkbaptist.org)
Tuesday from 4-6 pm & Fridays from 12-2pm. Photo ID required, can receive food once a month.

Calvary Baptist Church (serves all areas)..... 523-9419
3200 Kingston Pike, Kingston 37919
Tuesdays from 9am - 12pm. Photo ID required.

- Children of God Ministries 544-1730**
 309 Deadrick Ave, Knoxville 37921
 4th Saturday from 2-4pm; Emergency food on Wednesday from 12-1pm.
- Cokesbury UMC/ Manna House 246-0439**
 Pick-up location 9915 Kingston Pike, Knoxville 37922
 Tuesdays from 10am-12pm, Wednesdays from 2-4 pm, Thursdays from 10am-12pm
 & 5-6:30pm, Saturdays from 9-11am. Call first. Photo ID and Social Security card.
 Can receive food once a month.
- Cornerstone Church of God (serves all areas)..... 966-2300**
 Pick-up location 12813 Kingston Pike, Knoxville 37934
 1st & 3rd Wednesday from 5-7pm (pantry opens at 5:30) Prayer provided upon
 request. Limited Delivery Available. Mobile pantry done in outlying counties almost
 monthly, call for dates and locations.
- Cumberland Baptist Church (serves 37921 & 37912) 584-9129**
 5600 Western Ave, Knoxville 37921
 Thursdays from 1pm-3pm. Proof of ID, address, birth date and Social Security
 Number. Clients can receive food once a month.
- Faith Lutheran Church (serves all areas)..... 966-9626**
 239 Jamestowne Blvd, 37934
 1st/3rd Mondays from 3-7pm. Food and non-food Social Security card and ID, Can
 shop every 30 days. Hygiene and diapers when available
- Farragut Christian Church/ C.A.R.E. Food pantry (serves 37934, 932, 922) 966-5224**
 138 Admiral Rd 37934
 Thursdays from 6pm-8pm. ID required.
- Good Samaritan Center - Seventh Day Adventist Church (serves Knox Co.) ... 524-7842**
 Pick-up location 3611 Kingston Pike, Knoxville 37919
 2nd and 4th Tuesday from 12:30 - 2:30pm. Proof of Knox County Residence, proof of
 job or assistance if possible, and photo ID. Must call and make an appointment for
 the 1st visit. Diapers, baby food and bread occasionally.
- Hardin Valley Community Free Will Baptist Church 670-4188**
 10415 Hardin Valley Rd, 37932
 Wednesdays from 6:30-8:30pm, Sundays from 10am-1pm & 6-8pm
 Limited quantities of non-perishables only.
- Joyce Avenue Wesleyan Methodist Church (serves all areas) 524-3937**
 3224 Joyce Ave, Knoxville, 37921
 2nd & 4th Wednesday of the month from 5-6pm. Photo ID. Call for appointment if
 unable on Wednesday. Diapers and formula are provided when available.

Laurel Church of Christ	524-1122
Pick-up location 3457 Kingston Pike, Knoxville 37919	
Wednesday by appointment only from 10am - 2pm. ID, Social Security card or Driver's License required. They use Charity Check to verify and clients may receive food once every 3 months for one year.	
Lonsdale UMC (serves Lonsdale and Beaumont area only).....	522-7257
3002 Galbraith St, Knoxville, 37921	
3rd Thursday from 1pm-3pm. Must present ID. They provide special meal items to families during Thanksgiving and Christmas.	
Middlebrook Pike UMC (serves all areas).....	690-8641
Pick-up location 7234 Middlebrook Pike, Knoxville 37909	
4th Friday of the month from 9am-3pm. Call ahead for delivery, available if staffed by volunteers. Fill out a short form for assistance. Two bags of assorted food per family.	
Redeeming Hope Ministries - Food in the Fort (serves 37916)	524-4552, 237-8166
Pick-up location 1642 Highland Ave, 37916	
1st and 3rd Wednesday of the month from 11am-2pm. Fill out information card, also offers toiletries.	
Trinity UMC (serves all areas)	588-5763
Pick-up location 5613 Western Ave 37921	
Wednesdays from 9am-4pm Call first, first come, first served.	
West End Church of Christ (serves all areas).....	693-0801
Pick up location 8301 E Walker Springs Ln, Knoxville 37923	
Thursdays 1-4pm, call on Thursday morning to set appointment limited resources.	
Western Heights Baptist Center (serves all areas)	525-9068
Pick up location 1230 W. Scott Ave. 37921	
Tuesdays and Thursdays from 8am-1pm, Bible study and food on Wed. Starting at 10:15am. ID for every person. 2 visits per month maximum.	

FOOD - SPECIAL MEALS OR PROGRAMS

Church Street UMC Soup Kitchen (serves all)	524-3048
900 Henley St, Knoxville 37902	
Thursday by 11 or all food is gone	
Love Kitchen (serves all)	
Wed/Thurs Hot lunch at 2:00 walk in meals	
Lost Sheep Ministry (serves all)	688-9636
Knoxville's Old City, 37917	
Wednesday from 7pm-9:30pm. Meal served to all who come under the I-40/ McGhee street interstate bridge.	
FISH Hospitality Pantries (serves all)	523-7900
Knox County Delivery Meal ServiceCall Monday-Saturday after 9am	

Summer Food for Kids Program (serves all kids).....	546-3500
CAC Main Office: 2247 Western Ave Knoxville, 37921	
Serves two meals/day served at various sites/times. Call to request a list of sites.	
Up to 18. Parents cannot leave them nor can they eat. Children eat on site.	
Montgomery Village Baptist Center (serves Montgomery Village only)	577-6244
4601 Joe Lewis Rd, Knoxville, 37920	
Mondays, Thursdays from 1-3pm	
Proof of residence	

FORMER OFFENDERS

FOCUS Prison Ministry.....	694-3837
Philadelphians Prison Ministry	689-3613
CONNECT Ministries	851-8005

HOMELESSNESS

(CAC) Homeward Bound, LT Ross Bldg. 2247 Western Ave.	546-3500
(KARM) Crossroads Welcome Center, 418 N. Broadway, 37917	633-7654
(KARM) Knoxville Area Rescue Mission - Lodging, Food	
418 N. Broadway, 37917	673-6540
Family Promise (Must have children or be in late pregnancy - housed at churches)	
Knox.....	584-2822
Blount	233-4737
Lost Sheep.....	688-9636
Salvation Army -Lodging, Food - Must apply for programs	525-9401
Volunteer Ministry Center - Meals, Showers -Must register	524-3926
Water Angels	
Assistance with getting drivers license, food, clothing, church	524-5194
YWCA Transitional Housing - Single with no children	523-6126

HOME REPAIRS

Knox County Department of Community Development	215-3980
Operation Backyard (Knoxville Leadership Foundation)	524-2774
Rebuilding Together Knoxville - (Must own home with taxes paid)	226-9091
Weatherization/Minor Home Repair (CAC)	244-3080

HOUSEHOLD ITEMS-CLOTHING, FURNITURE

Angelic Ministry Center- 1218 North Central- open Tues & Wed 10:00-2:00	
Referral required for furniture.....	523-8884
Fountain City Ministry Center - Clothing & Food	688-5000
Ladies of Charity.....	247-5790
Montgomery Village Baptist Center - Clothing & Food	577-6244
PTA Clothing Center (Knox County Schools)	594-3791
Western Heights Baptist Center -Clothing & Food	525-9068

HOUSING

Knoxville Community Development Corp. (KCDC)	403-1100
HUD - Look up affordable apartments for a list.	www.hud.gov
Section 8	403-1234

LEGAL ISSUES

Lawyer Referral & Information Service	522-7501
Legal Aid	637-0484
UT Legal Clinic	974-2331
Community Law Office	594-6120
aLEGALz -a free legal resource for Tennesseans	1-888-253-4259
Public Defenders Office	385-7924

MEDICAL ASSISTANCE

AMOS - Affordable Medicine for Seniors (CAC)	524-2786
Broadway Clinic (Cherokee Health - VMC).....	525-2104
Cherokee Health Systems	544-0406
Cherokee Respite Care - 2nd floor at KARM	633-7635
Fellowship Center - Free outpatient lodging center for patients/families ..	331-1725 or 521-6729
Free Medical Clinic - Working uninsured	577-3733
Interfaith Health Clinic - Working poor/disabled waiting for Medicare.....	546-7330
Knox County Health Dept	215-5000
PHD Pharmacy Home Delivery.....	1-800-862-1456
Project Access - Network of doctors for the uninsured.....	531-2766
SPARK (formerly ETTAC) Medical Equipment.....	219-0130
State Health Care Options	1-888-486-9355
Susan G. Komen - (Cancer) Financial Assistance	588-0902
TennCare	594-6151
VMC Dental Clinic - For homeless and low income; Monday & Friday	934-1746
Western Heights Dental Clinic Children up to age 21 receiving TennCare or who are paying cash.....	522-1244

MENTAL HEALTH

Crisis Stabilization Unit (Helen Ross McNabb).....	541-6958
Helen Ross McNabb - Non emergency number	637-9711
Independent Living (Peninsula) financial assistance	374-7272
Mental Health Association - Information & Referral	584-9125
Mobile Crisis (Helen Ross McNabb) For adult mental health emergency only	539-2409
Youth Villages - For youth mental health crisis.....	791-9224
NAMI	1-800-771-5491

MISC. ASSISTANCE FOR LOW INCOME

Assurance Wireless	1-888-898-4888
Centro Hispano of Knoxville.....	522-0052
Christmas Clearinghouse	524-2521
Dept of Human Services (DHS) Food Stamps, Medicaid, Families First, TennCare	594-6151
Knoxville Pay it Forward	335-7226
Safe Link/Lifeline	1-800-977-3768
Beacon of Hope - Food co-op; Sharing shop	599-5047

PREGNANCY/INFANT SERVICES

Bethany Christian Servies of East TN.....	588-5283
Healthy Families (Helen Ross McNabb) - Must be 1st pregnancy.....	523-8695
Helping Mamas - Infants-12yrs/supplies	tess@helpingmamas.org
Hope Resource Center, Crisis Pregnancy Center, 2700 Painter Ave.....	525-4673
Ladies of Charity.....	247-5790
Pregnancy Services (Catholic Charities) 1-800-990-4673.....	212-4942
Safe Kids (Children's Hospital) for car seats.....	541-8622

RENT/MORTGAGE

CAC Neighborhood Centers	
North & East - 4200 Asheville Hwy	546-5125
South - 522 Old Maryville Pk	577-7591
West - 2247 Western Ave.	524-3345
Homesource - Mortgage Counseling	637-1679
Powell Christian Community Concerns - Powell residents only.....	947-9074
Refuge (Volunteer Ministry Center) - Bill must be down to around 100.00; appointment required; final notice required; 1x per year; Knox County only	
511 N Broadway, 37917	673-0235
Urban League - Mortgage if in the city & must take class	524-5511

SEXUAL ASSAULT

Sexual Assault Center of East Tennessee (HRM) 24-hour line	522-7273
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SUBSTANCE ABUSE

TN Red Line - Information & Referrals.....	1-800-889-9789
Metro Drug Commission - Information & Referral; www.metrodrug.org	588-5550

TRANSPORTATION

ETHRA - Van rides to the doctor or grocery store	1-800-232-1565
Job Ride (CAC) - To get to work if KAT is unavailable	524-0319
KAT - Bus Service	637-3000
KAT - Lift Service	215-7850
Knox County CAC Transit.....	524-0319
Volunteer Assisted Transportation (CAC)	637-5001
TN College of Applied Technology (TCAT)	
Car repair; car can not be over ten years old; they repair but must buy parts -\$25 evaluation fee	766-4379

UTILITIES

CAC Neighborhood Centers - Last \$30.00	
North & East - 4200 Asheville Hwy	546-5125
South - 522 Old Maryville Pk	577-7591
West - 2247 Western Ave.	524-3345
(CAC) LIHEAP -Call for appointment	
Winter utility help; 1x per year; final notice not required; 300.00 to 400.00; 2247 Western Ave, 37921	637-6700
(CAC) Project Help - Higher income level eligible; apply in Jan or Feb; utilities only; 2247 Western Av, Knoxville, 37921	
	637-6700
Powell Christian Community Concerns - Powell residents only.....	947-9074
Refuge (Volunteer Ministry Center) - Appointment required	
Bill must be down to around 100.00; ; final notice required; pays the last 25.00 to 50.00; 1x per year; Knox County only- 511 N Broadway, 37917	673-0235
Salvation Army - Appointment required	
Only if not in subsidized housing; bill must be down to around 100.00; final notice required; pays the last 75.00; 1x per year; utilities only	525-9401
The Good Samaritan - for LCUB customers any county	986-1777
Utility Companies:	
Hallsdale Powell, PO Box 71449, Knoxville, 37938	922-7547
Knox Chapman Utility District, PO Box 9569, Knoxville, 37940	577-4497
KUB customer number	524-2911
Lenoir City Utility District, PO Box 449, Lenoir City, 37771.....	1-844-687-5282
Northeast Knox Utility District 7214 Washington Pk, Corryton, 37721.....	687-5345
First Utility District, 122 Durwood Rd, Knoxville, 37922	966-9741
West Knox Utility District, PO Box 51370, Knoxville, 37950	690-2521

VETERANS

AMVETS - 4105 Holston Dr. #B, 37914.....	524-8498
Knox Co. Veterans Service Office	215-5645
Knoxville VA Outpatient Clinic, 8033 Ray Mears Blvd, 37919	545-4592
TN Dept. of Veterans Affairs	594-6158
Vet Center, 2817 E. Magnolia Ave, 37914	633-0000
VFW (Veterans of Foreign Wars), 734 N. 4th Ave, 37917	523-7347
Volunteers of America, 511 N. Broadway Knoxville,TN 37917	524-3926 ext 260

WOMENS ISSUES

A Hand Up For Women (Christians Women's Job Corp)	525-9696
Joy Baker Center (Salvation Army)	525-9401
Restoration House (single mothers)	200-5406
Serenity Shelter (KARM)	971-4673

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This is a list of numbers most frequently used in the Compassion Coalition Connection Point Call Center and does not include all resources in Knox County.

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