



TIPS for church staff taking calls or walk-ins for Financial Assistance

- Use the ***Clearinghouse Quick Referral Guide*** and the ***Food Pantry List*** to provide referrals to individuals requesting assistance. The guide lists 20 different categories of need. The rent and utility resources are listed on the front page.
- Keep a stack of ***Emergency Service Cards*** at your church. You can give walk-ins this card which provides information on how to access resources for shelter, food, medical needs, mental health, domestic violence, and information & referral.
- Refer to 211 for other resources.
- Call Connection Point for consultation if your church benevolence team has gathered information and is walking with a family in need. We will be glad to assess their situation and see if any other community resources or ministries are available.

Compassion Coalition provides training and consultation to assist your church with serving those in need. Training dates and times are available on our website. To schedule a consultation for your staff or benevolence team contact Gina Whitmore gina@compassioncoalition.org or Carolyn Hansen carolyn@compassioncoalition.org